

Download App

Android: <https://play.google.com/store/apps/details?id=com.skubbs.fortiswills>

iOS: <https://apps.apple.com/us/app/willpass/id1489688491?ls=1>

Sign Up

Download the app and sign up for an account.

Click here to sign up for an account. It will lead you to the above page to fill in your details.

User Log In

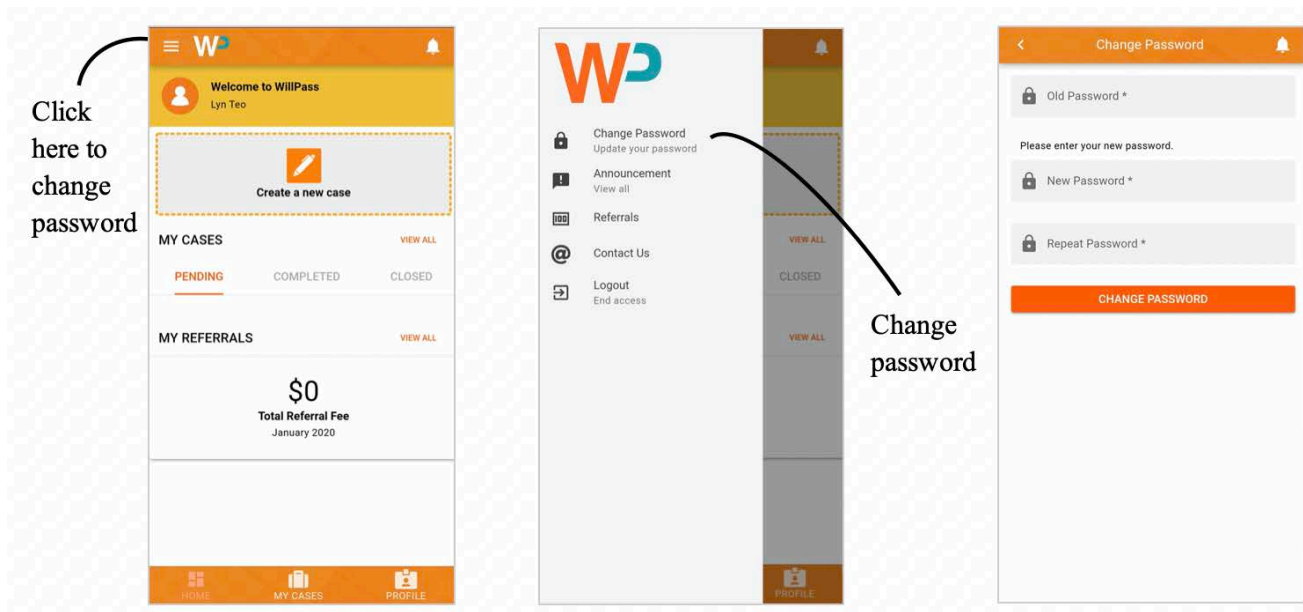
You may log in once you receive an email notification from WillPass containing your automatically generated password. Please check your Spam folder for the email notification.

Email notification

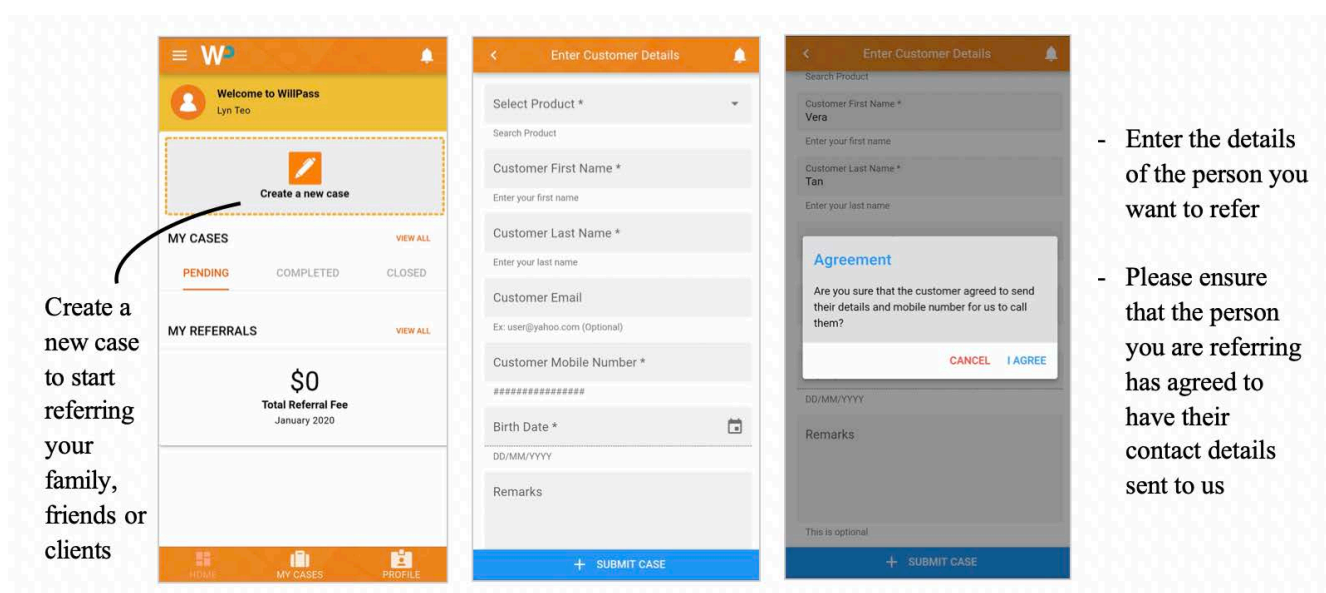
ID: your email address

PW: provided in the email notification from WillPass

Change Password



Start Referring: Create a New Case



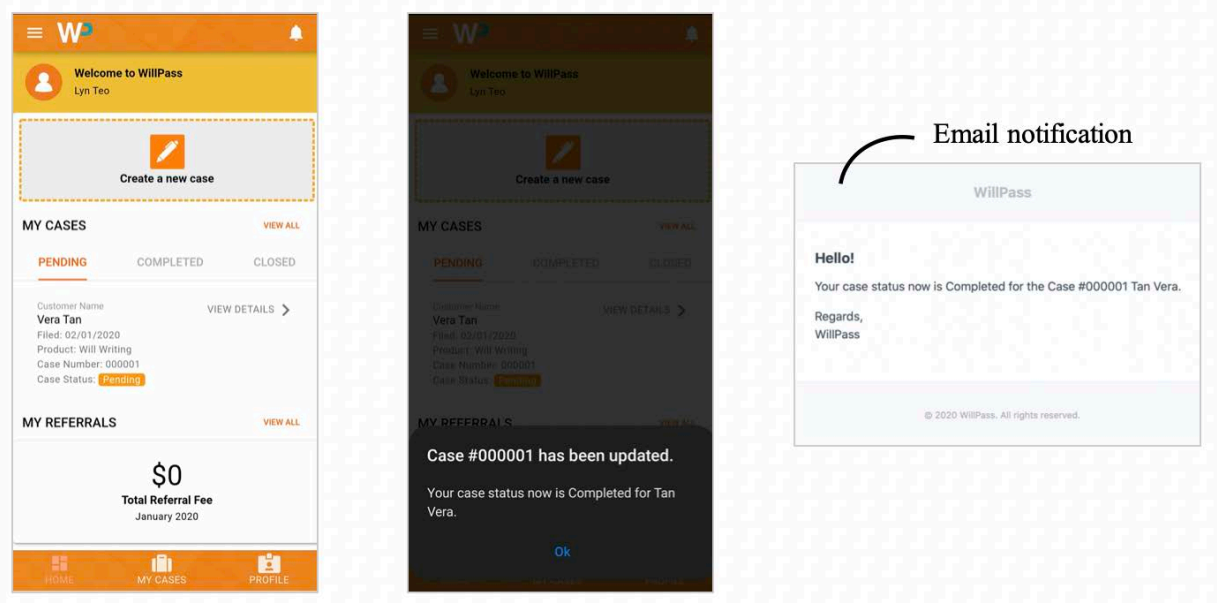
Case Status: Pending, Cancelled, Completed, and Closed

- From **PENDING** to **CANCELLED**:

After you have created your new case, the case status will be **PENDING**. In the event where the customer that you referred decides not to do any of the services, the case status will be updated to **CANCELLED**.

- From **PENDING** to **COMPLETED**:

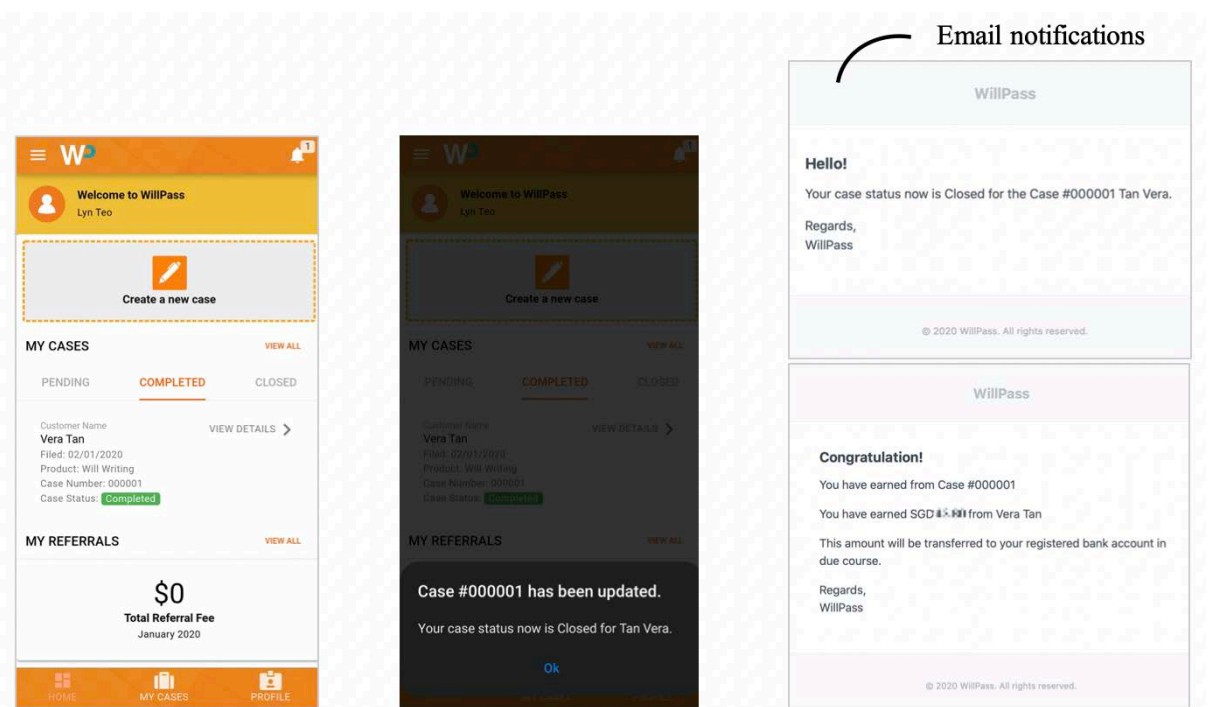
Once the customer that you referred completes his/her **Will/LPA/Trust/Will Custody** service(s), the case status will be updated to **COMPLETED**.



- From **COMPLETED** to **CLOSED**:

Once payment has been made to your bank (usually within 4 weeks upon the successful completion of the cases), the case status will be updated to **CLOSED**.

Please allow 3 working days for the payment to be reflected in your registered bank account.



View All Notifications and All Cases

The image displays three screenshots of a mobile application interface, illustrating how to access notifications and case details.

- Home Screen:** The top navigation bar includes a menu icon, the 'W' logo, and a notification bell with '3' alerts. Below the header, a 'Create a new case' button is highlighted with a dashed orange border. A callout points to this button with the text: "Click here to view all notifications". The main content area is divided into sections: "MY CASES" with sub-tabs for "PENDING", "COMPLETED", and "CLOSED"; a customer profile for "Vera Tan" with a "VIEW DETAILS" link; and "MY REFERRALS" with a "VIEW ALL" link. A "Total Referral Fee" section shows a dollar sign and a bar chart for "January 2020". The bottom navigation bar has icons for "HOME", "MY CASES", and "PROFILE".
- Notifications Screen:** Titled "Notifications", it shows a list of updates. The first notification states: "You have earned from Case #000001" (22 minutes ago) with details: "You have earned SGD=¥ from Vera Tan. This amount will be transferred...". The second and third notifications state: "Case #000001 has been updated." (22 minutes ago and 1 hour ago respectively) with details: "Your case status now is Closed for the Case #000001 Tan Vera." and "Your case status now is Completed for the Case #000001 Tan Vera." A callout points to the top navigation bar with the text: "View all notifications".
- List Cases Screen:** Titled "List Cases", it features a filter bar with "PENDING", "CANCELLED", "COMPLETED", and "CLOSED" options. The "CLOSED" option is selected. Below the filter, the details for "Vera Tan" are shown: "Case Filed: 02/01/2020", "Product: Will Writing", "Case Number: 000001", and "Case Status: Closed". A "VIEW DETAILS" link is present. A callout points to the top navigation bar with the text: "View all cases".

Click here to view all cases under:

- PENDING
- CANCELLED
- COMPLETED
- CLOSED